RISK

LESS BENEFIT → HIGH TURNOVER

LESS PROFIT

HIGHER COST

MORE MANPOWER NEEDED

LACK OF COMPETENT STAFF

UNABLE TO DELIVER

UNABLE TO MEET CLIENT'S REQUIREMENT

COMPANY'S REPUTATION AFFECTED

OPPORTUNITY

→ OVERSEAS RESOURCES/ OUT-SOURCED

→ AUTOMATION/ ADOPTION OF NEW TECHNOLOGIES

→ NEW SKILLS/ TRAINING FOR EXISTING STAFF