HI-FOG®
water mist fire protection

Marioff Services

Preserving HI-FOG® performance



MARIOFF
United Technologies

Getting the most out of your HI-FOG® investment

Just as any appliance needs care, so too does HI-FOG®. Without regular check-ups and preventive maintenance, the reliability and performance of your HI-FOG® system may diminish.

By being proactive with Marioff Services, you can extend the lifetime of your HI-FOG® system and help ensure you get the best fire protection performance possible.

Marioff offers a range of professional services to help you maintain your HI-FOG® system and operate it in the best way possible.

All our service engineers are certified to train, operate and maintain HI-FOG® systems.







The basic operator training course ensures system operators can:

- Monitor the system
- Perform regular system checks and basic troubleshooting
- Reset the system after an activation
- Operate the system in an emergency (for example, power outage)

Life-cycle management through maintenance contracts
Marioff offers a range of professional services according to manufacturer's maintenance and inspection program and IMO MSC.1-Circ.1432 guidelines including:

- annual service
- 5-year service
- 10-year service

All activities are performed by certified Marioff engineers who have a deep understanding of HI-FOG® technology. You can be sure of high quality, trustworthy, and fully optimised servicing.

Service contracts bring additional benefits such as:

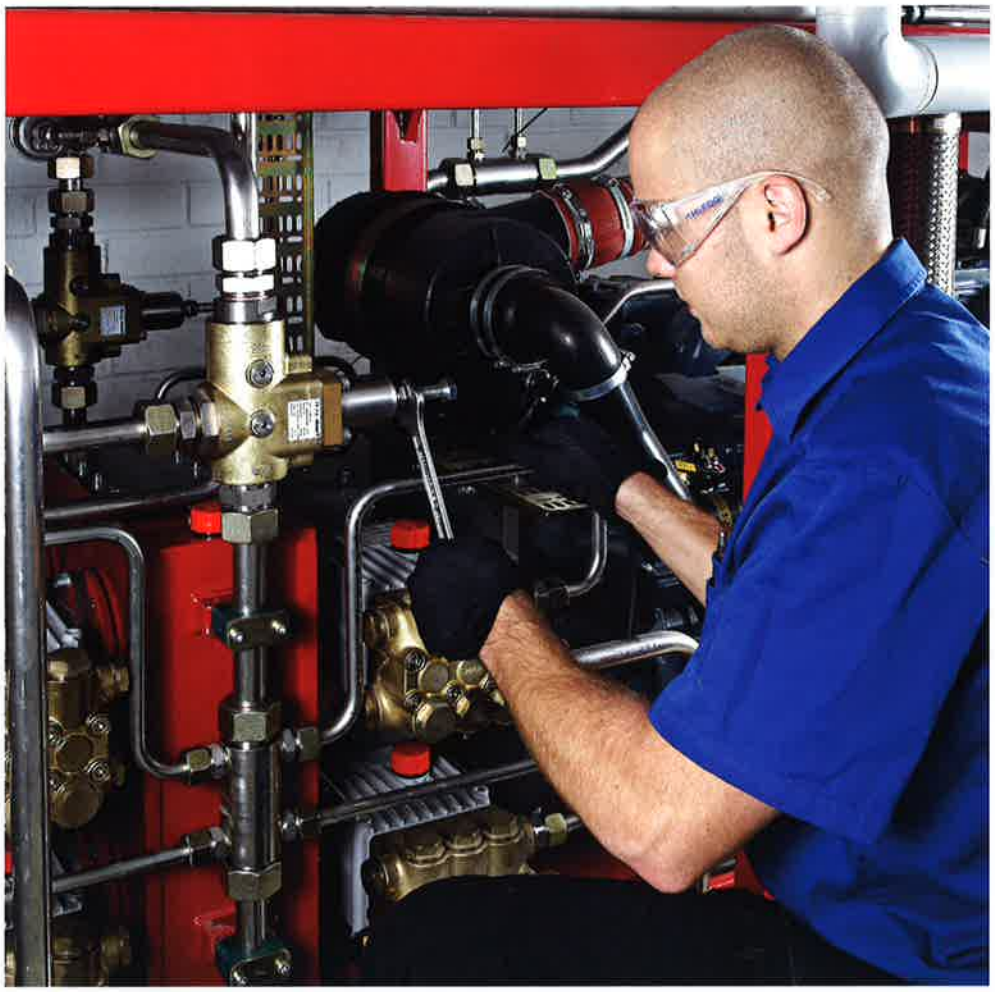
- Lower long-term maintenance costs
- Discounts on spare parts
- Predictable budget for maintenance
- Service reports and recommendations

Spare parts
Availability of spare parts is essential to your system's longevity. With comprehensive information on every HI-FOG® system, you can rely on Marioff for quick identification and speedy delivery of spare parts. As the original manufacturer of HI-FOG® components, Marioff has an extensive spare parts stock and can effectively replace obsolete components.

Upgrades and modifications
Existing systems can be upgraded with the latest components to extend system life, improve performance or meet new regulations or fire protection needs. System upgrades can consist of new protected areas or new features, such as extending Local Application System to Total Flooding in machinery spaces.

Training
Proper operation is an important part of HI-FOG® performance. Monitoring and regular checks help ensure the system operates as expected. Marioff provides basic operator training to all HI-FOG® customers. Each course is tailored based on the customer-specific HI-FOG® installation, and is held in Marioff's training facilities or on-site.

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Emergency Support

Marioff maintains a 24-hour on call service for emergencies that require immediate support.

+358 40 706 0684
emergency@marioff.fi

All other service and project issues are handled through the respective after sales and project departments.

Spare parts, maintenance & general enquiries:

aftersales@marioff.fi

Annual service
The annual service package provides thorough preventive maintenance performed by experienced HI-FOG® service engineers. The general condition and performance level of the system is checked, and operation of all essential parts and functionalities is verified. The system is also inspected according to any new rules or regulations. Upgrade suggestions are stated in the service report based on the inspection results.

5 and 10 year service
At five and ten-year intervals, more extensive maintenance should be performed for any HI-FOG® system. The 5 and 10-year service packages include all tasks from a regular annual service as well as more detailed inspections. Seals, hoses and other components that are under heaviest wear are inspected and serviced as needed. In the 10-year service package, pressure cylinders are also serviced according to regulations.

Head Office
Marioff Corporation Oy
Plaza Business Park Halo
P.O.Box 1002, 01511 Vantaa, Finland
Tel. +358 (0)10 6880 000
Fax +358 (0)10 6880 010
Email: info@marioff.fi

Information on Marioff group companies, agents/distributors and references can be found at **www.marioff.com**.

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