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Our Ref: OM-QSA/014

25 March 2002

MEMORANDUM

To: All Attendees

From: Tan L S

ISO 9001 : 2000 INTERNAL AUDITOR/AWARENESS WORKSHOP

Further to my Memo of 6 March 2002, the following are further details on the itinerary/programme :

Date	:	29 to 31 March 2002 (Friday to Sunday)		
Venue	:	Desaru Impian Resort in Johor, Malaysia		
Transportation	:	Chartered air-conditioned coach no. (to be advised at a later date) PZ 1155		
Itinerary/ programme	:	Day 1 (Friday) : 29 March 2002	8am - 11am	- Singapore to resort (McDonald's breakfast will be served in the coach)
			11am - 12pm	- Check-in to resort
			12pm - 1pm	- Lunch catered at the resort
			1pm - 5pm	- Workshop with tea break in between
			6pm - 8pm	- Dinner catered at the resort
		Day 2 (Saturday): 30 March 2002	Before 9am	- Breakfast catered at the resort
			9am - 12pm	- Workshop with tea break in between
			12pm - 1pm	- Lunch catered at the resort
			1pm - 5pm	- Workshop with tea break in between
			6pm - 8pm	- Dinner catered at the resort
		Day 3 (Sunday) : 31 March 2002	Before 9am	- Breakfast catered at the resort
			9am - 12pm	- Free and easy
			12pm - 1pm	- Lunch catered at the resort
			2pm	- Depart from resort

For departure to Desaru on 29 March 2002, please meet at the carpark in front of Delta Secondary School (next to Tiong Bahru MRT Station). Please refer to attached map for location.

Please be punctual as the coach will depart at **8:00 a.m. sharp** in anticipation of traffic jam at the Tuas Checkpoint. You are also reminded to bring along your **passport (at least valid for 6 months)**.

A copy of the available facilities/activities in the resort is also attached for your information.

Tan L S

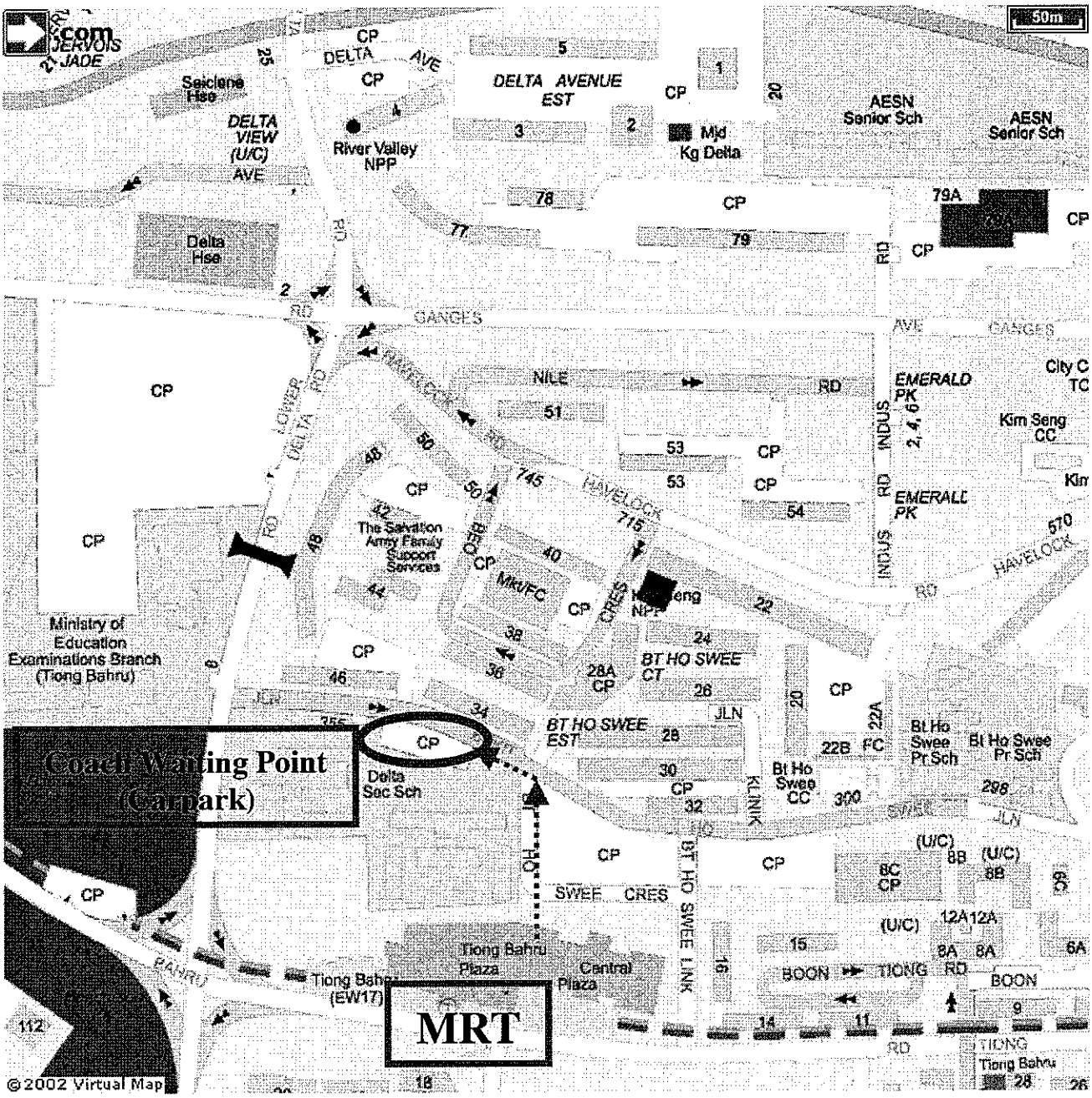
cc RT/LCT

CCG/TLS/sl

BCA ISO 9000
CERT. NO.: 99/077
SS ISO 9001 : 1994

S/No	Name
1	Abdul Rahman Bin Ramlan
2	Ang Wee Loong
3	Chong Wey Siang, Sam
4	Choong Choon Guan
5	Farhana B Abu Bakar
6	Hayati Bte Ibrahim
7	Heng Chye Hing
8	Kam Hung Tat, Daniel
9	Lam Foong Leng, Joyce
10	Lee Soon On, Stephen
11	Leong Fook Onn, Eric
12	Liaw Soon Fen
13	Lim Geok Tee, Shirley
14	Lim Tat Vun, James
15	Loh Chew Thong, Andrew
16	Loh Fook Yuen
17	Noor Adzimah B Abdullah
18	Noraini Bte Hj Sairi
19	Ooi Wei Wei, Rachelle
20	Quek Hwee Noi
21	R Vijayaraghavan
22	Soh Kai Yea
23	Tan Lai Siong
24	Tay Khye Lam
25	Tay Wen Chung
26	Teh Bee Kin, Serene
27	Teo Kow Kia, Richard
28	Toh Lay Choon, Karen
29	Yeo Lye Ann, Desmond
30	Yip Yoke Fun

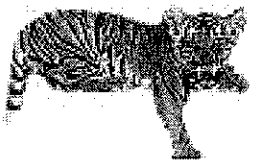
MEETING POINT ON FRIDAY, 29 March 2002 at 8.00 AM



Activities at the Resort

A spectacular array of fun activities welcomes every child at the kiddy club. Or go on nature walks and eco-tourism trips.

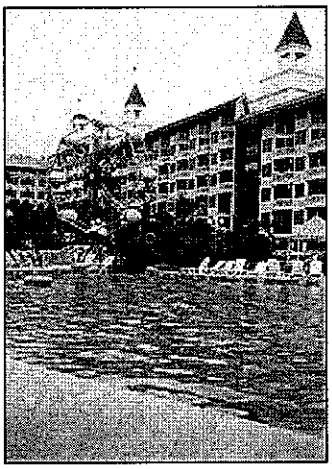




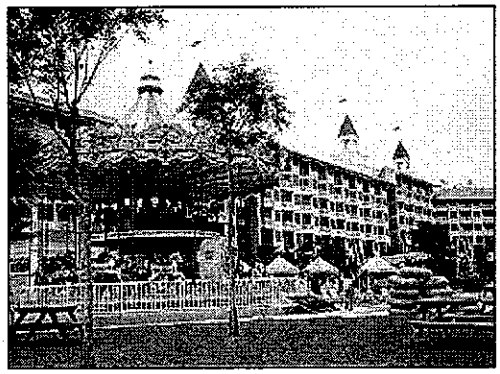


Make friends with our wildlife residents. A baby elephant, tiger cubs, white-handed gibbon, macaws and cockatoos.Pet ferrets, rabbits, guinea pigs and chicks. Gallop on horses and ponies along the white sandy beaches.

Dance and party along with the enchanting parade characters.

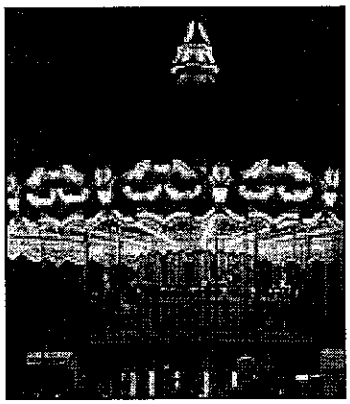


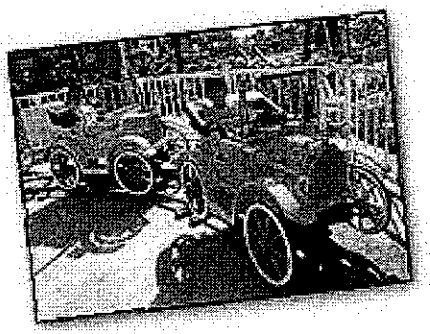




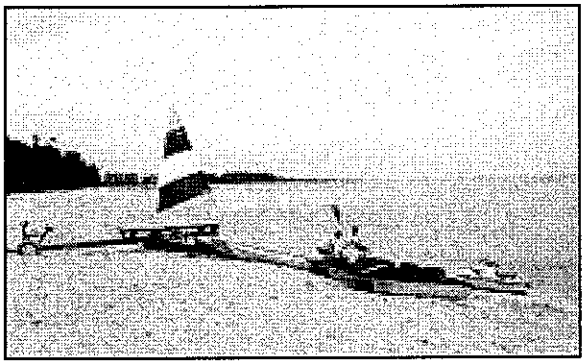
Check out all the funstuff :
Double Deck Carousel (62 seats)
Ballon Ferris Wheel (32 seats)
Swirling Tea Cups (24 seats)
Convoy of Antique Cars (24 seats)
Flying Red Baron (12 seats)
Water Slides
Steam Train

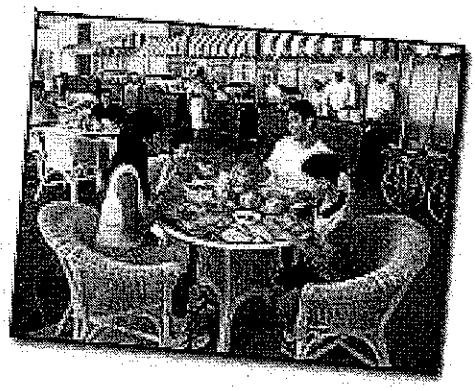
Don't miss the magnificent carnival rides. Soar through the air on the flying baron. Sit atop the world on the ferries wheel. Ride on the picturesque double storey carousel. Speed down the water slide. Soak in the breathtaking splendor as you ride the steam train.





For fun seekers, the pristine white beaches of Desaru beckon. Bask in the sun. Play beach volleyball, mini-soccer, pool games, canoe, sail, jet-ski, beach Games, Sea sports, Jungle trekking, Club Activities, tennis, table tennis and wildlife encounters. A holiday is never complete without shopping. And at Desaru Impian Resort, guest can have their pick of gifts from Impian Manis Gallery, a 8000 sq ft, specialist retail outlet offering unique quality merchandise such as silver accessories, ethnic gifts, resort souvenirs, books and trendy casual apparel. A mini market and kiosk are also available for guest's convenience.





With four F& B outlets, all guests are assured that there is something to suit every carving and desire. Nine function rooms and a large ballroom are also available for every occasion. Grand central Cafe for all-day dining. With Ala Carte and buffet menus. Chinatown Fish market for the freshest seafood in town. Fogg's fun pub for theme entertainment, tex-mex menu, cocktails and wine. Whistle stop pool bar for light refreshments and cool beverages. For food lovers, the resort is all geared to please the palate with its food and Beverage outlets:

Grand Central Cafe Overlooking the beachfront, offers all-day dining with a la carte and buffet menus comprising local and international cuisine.

China Town Fish Market Served the freshest seafood in the eastern coastline of Malaysia.

Fogg's Fun Pub An upbeat bar offering a variety of themed shows, a "tex-mex" menu and a wide selection of cocktails, is an ideal focal point for convivial gatherings; and

Whistle Stop Pool Bar A perfect place to relax by the poolside while enjoying cool drinks served by the sunken poolside bar.

Come evening, as guests are futher regaled by variety shows, fun and entertainment will crescendo into the wee hours of the morning.

RESORT FACILITIES

- Theme park
- Mini petting zoo
- Whistle Stop swimming pool
- Theme park swimming pool
- Tennis court
- Gymnasium
- Boutique and souvenir shop
- Mini-mart
- Massage (on request, one hour advance notice)

RIDES

- Double check carousel
- Balloon Ferris wheel
- Swirling tea cups
- Convoy of antique cars
- Flying red barons
- Flying elephant
- Lazy river water slide
- Steam train

LAND SPORTS

- Beach volleyball
- Mini soccer
- Basketball
- Tennis
- Jogging
- Cycling

WATER SPORTS

- Swimming
- Wind surfing
- Body surf
- Canoeing and kayaking
- Snorkeling
- Laser/paddle boat
- Banana sled
- Jet ski

GAMES

- Table tennis
- Bridge, chess, mahjong
- Board games
- Telematches

NATURE

* Meet adorable animals in our petting zoo.
* Pony rides (for children)
* Nature walks/jungle treks

Children Programs

* Kiddy's club (daily, 9am-5pm)
* Evening baby sitting service (advance notice, 3 hours)
* Video shows

OPTIONAL PROGRAMMES

Visits to vicinity fruit farm, night boat ride to firefly locality, excursion to Kota Tinggi Waterfalls, etc. (prior reservation, subject to availability. For more information, please contact our E&R counter at the clubhouse)